



October 6, 2008

Dear Prospective Client.

I am writing in support of OpDecision's services.

When OpDecision contacted us regarding saving us money on our cellular phone services, I was quite skeptical. It was my belief that we had negotiated a very competitive price for a company our size. For that reason I tried to dissuade them from taking us on as an account.

One of the company's principals, Drew Polin had a meeting with our business manager and asked if his team could review our bills. Within a few days OpDecision had unearthed some savings on a plan of which we had no knowledge. I am happy to report that we will be saving 15% on our annual cellular phone expense.

Not only was it great to hear that we'll have more money in the bank, but working with Drew and OpDecision was a pleasure. They took very little of our time and delivered the good news to us rapidly.

I am happy to recommend OpDecision and am proud to have them as one of our vendors.

Best regards,

Lyn Kremer
Publisher