



10/19/09

Drew Reid Polin
OpDecision

Re: OpDecision Service

Dear Drew:

I have to admit I was skeptical at first of OpDecision's ability to reduce our Cell phone costs. But their no risk guarantee of savings told me they had confidence in their own process. After they came up with 22% savings by identifying an association market discount I was convinced these guys know what they are doing. As they continued to tweak, clean up and notify me of unused services we were paying for the savings started to mount up. All I had to do was a very little monitoring of their activity. We have just entered our full savings period and the \$1400 extra in our pocket is helping in these difficult economic times.

Thanks for providing this valuable service.

Very truly yours,

Gary Burger
IT Manager

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AN AFFIRMATIVE ACTION / EQUAL OPPORTUNITY EMPLOYER

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