

Holland & Knight

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OpDecision has been a tremendous help in creating and supporting Holland & Knight's wireless system. We engaged them to improve our contract offers from all four major carriers. They helped increase our discounts through associations and group-purchasing organizations and provided us access to unpublished pricing.

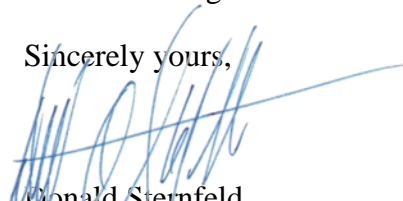
They have also provided support with establishing our new agreements and assisted with the transition of moving our entire user-base to a corporate liable plan.

OpDecision plays an integral role in our daily cellular management. They monitor our usage and trends. The customized reports provide us with transparency and enable us to accurately bill our employees for personal calls and to properly evaluate client-related calls.

OpDecision interfaces with our user-base to assist in porting users, providing insight on best rate plans and features, as well as continuing to help us shape our wireless policy.

Holland & Knight has more than 1,000 wireless users, and OpDecision's services have enabled us to focus IT resources on other important technology areas. We highly recommend them to any business that wants to reduce costs on their wireless spend and/or has the need for ongoing wireless management.

Sincerely yours,



Donald Sternfeld
Chief Information Officer