



June 29, 2011

OpDecision LLC
Mr. Brad Singer
660 Second Street Pike
Southampton, PA 18966

Dear Brad,

Just wanted to thank you and the team at OpDecision for your assistance with our wireless phone bills, as you know I was very skeptical to bring you in as we felt we had good controls in place to make sure we were getting the best value. I was pleasantly surprised at the results we achieved after bringing your team in. We not only noticed additional savings on our wireless phone bills, but you were very fair with the fees you charged and once quoted, did not alter the engagement agreement.

I have already recommended you to several friends, but I wanted to send a quick note as well acknowledging our satisfaction with the program.

Thanks again,

Jon Soll
EVP of Operation
Global Industries, Inc.

JS/cf