

March 31, 2009

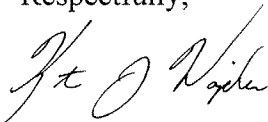
Ladies and Gentlemen:

In 2008, OpDecision approached us about reviewing our cellular phone bills for potential savings opportunities. We were skeptical about what they would be able to find because we figured that we were already receiving competitive rates as part of a large corporate plan. But we decided to let them review them and see if they could make a difference.

To our surprise, they were able to quickly identify inefficiencies in our rate plans. I simply turned over my bills to them, and they reviewed each person's calling habits and determined the most economical solution for us. They even took care of working with the provider to change the plans and features for us. Each month, they continue to look for new trends that require us to make new changes.

Cellular phone rate plans and charges can be very confusing for the average person to understand. Working with OpDecision has made things seem less complicated. They were able to identify discounts and rates that the provider would never have voluntarily offered, and have enabled us to minimize our likelihood of paying expensive overage charges. They have definitely helped us reduce the amount of unnecessary charges we had been incurring each month.

Respectfully,



Kenneth J. Wajda  
Vice President of Finance  
Global Spectrum