



When we hired OpDecision to assist with our potential cellular carrier change, we were hesitant at first to even make a change. Drew was very patient, explained everything in detail with regards to what would be involved with a carrier change, and even managed to find us significant savings without even switching carriers.

We were shown a potential annual realized savings of almost \$50,000 staying with Verizon by simply changing our plan structures, and an option of changing to Sprint that would save us over \$100,000 annually. We ultimately chose to change to Sprint.

Drew and Robert handled all carrier interactions, and worked tirelessly to make sure each and every one of our 140+ users had their new Sprint device fully operational with little or no lost business time.

Their estimates for the timelines involved were almost perfect, and their customer support to help resolve the few problems we did encounter was flawless.

Switching cellular carriers for a company our size could have been a huge nightmare, but with OpDecision's guidance and support it was a nearly perfect transition. And their service after the fact has been even better!

Sincerely,

A handwritten signature in black ink that reads "Greg Mink". The signature is written in a cursive style.

Greg Mink
Manager of Telecommunications
Corporate Synergies Group