

BITTENBENDER

CONSTRUCTION, LP

November 25, 2008

Mr. Drew Polin
OpDecision
760 Newtown-Yardley Road. #124
Newtown, PA 18940

Drew:

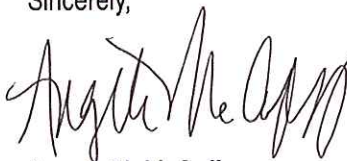
On behalf of Bittenbender Construction LP, thanks to you and your team for your efforts in forging a wonderful business relationship. OpDecision helped to save Bittenbender Construction, LP over 30% off our cell phone bill. Before using their services, we believed that our phone representative from Verizon would ultimately secure us the best deal and we operated for quite some time under that misconception. Once we hired OpDecision, we were presented with an initial discount and much lower rates on cell phone usage; rates that our Verizon representative knew nothing about.

But the discounts didn't stop there! OpDecision found additional 'association' discounts and savings that we were not aware we would be entitled to. In addition, by utilizing OpDecision's services, we were able expedite product ordering and service issues.

In the beginning, we were very skeptical of the services this firm provided, but through the help of its friendly staff and its expansive database of straight forward discounts, our apprehension quickly dissolved, for the proof was in the savings.

We are glad to have discovered such a great program and such a great service.

Sincerely,



Angela M. McCaffery
Administrative Operations Director