



1001 North Fourth Street • Milwaukee, Wisconsin 53203-1312 • 414.227.0500 • www.bucks.com

March 19, 2009

Mr. Drew Polin
OpDecision
760 Newton-Yardley Road #124
Newton, PA 18940

Dear Drew:

I am sure we very small compared too many of your clients. The time you have spent assisting us in picking the proper wireless plans for our organization is very much appreciated. Not only have we saved money but we now have the comfort of knowing we are on the appropriate plan for our circumstances. In fact the plan that is most appropriate for us was not on the plan menu when we originally set-up the service.

It is clear that the size of the account does not matter and approach each customer with the same level of professionalism, service and patience.

We look forward to a long and beneficial relationship.

Sincerely,

A handwritten signature in black ink, appearing to read "James W. Woloszyk". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

James W. Woloszyk
Director of Finance

/jww